

MPS Series – Limited Warranty

Mobile Power Solutions (MPS) warrants that their Lithium-ion batteries (Battery) shall be free of defects in workmanship and material for a period of 12 months from the date of initial shipment. MPS will repair or replace any batteries found to be defective in the first 12 months after initial shipment. In doing so MPS may use new or functionally equivalent, reconditioned/refurbished/pre-owned accessories or parts.

Terms and Conditions:

1. This warranty is valid only for the part numbers below;
 - A. Li-ion – 6S1P – 21.6V – 5 Ah
 - B. Li-ion – 6S2P – 21.6V – 10 Ah
 - C. Li-ion – 6S3P – 21.6V – 15 Ah
 - D. Li-ion – 6S4P – 21.6V – 20 Ah
2. This limited warranty is only provided to the original Buyer and is non-transferrable.
3. This limited warranty does not extend to damage or failure that results from misuse, overcharging, over-discharging, exceeding the limitations in the specification sheet or product label, neglect including storage in an overly discharged state, usage in an environment outside the recommended temperature range, accidents, physical damage including crashes, abnormal use, alterations, abuse, normal capacity loss and/or increased resistance due to aging, improper installation or maintenance, or damage induced by other products.
4. MPS will not be responsible for any expenses related to installation/removal, electrical system tests, battery charging, loss of time or other expenses which should be considered incidental damages, including all shipping charges of the product to MPS repair facility or its service representative.
5. Any implied warranties, including without limitation the implied warranties of merchantability and fitness for a particular purpose, shall be limited to the duration of this limited warranty. Otherwise, the repair, replacement, or credit as provided under this express limited warranty is the exclusive remedy of the Buyer, and is provided in lieu of all other warranties, express or implied. In no event shall the manufacturer be liable, whether in contract or tort (including negligence) for damages in excess of the purchase price of the Battery or for any indirect, incidental, special or consequential damages of any kind, or loss of revenue or profits, loss of business, loss of information of data, or other financial loss arising out of or in connection with the ability or inability to use the battery to the full extent these damages may be disclaimed by law.
6. This warranty shall be considered void when:
 - A. Repairs to the battery are made by anyone other than MPS Technology or its designated service representative.
 - B. Battery is operated with worn or damaged cables.
 - C. Battery is used in parallel or series with batteries of another chemistry, type or manufacturer.
 - D. Operation (Charge and/or Discharge) outside of the recommended temperature range.
 - E. Storage outside of the recommended storage temperature range.
 - F. Storage or operation of the battery at 0% state of charge in excess of 1 month.
7. This warranty period begins the day of initial shipment from MPS to the Buyer. Repaired or replaced product or parts shall be covered to the extent of the unexpired term of the original applicable warranty period.

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Buyer shall notify MPS in writing promptly (and in no case later than ten (10) calendar days after discovery) of the failure of any Battery to conform to the warranty set forth above. The notice shall describe in reasonable detail the symptoms associated with such failure, and shall provide MPS the opportunity to inspect such Batteries as installed, if possible. The notice must be received by MPS during the applicable warranty period for such Battery. Unless otherwise directed in writing by MPS, MPS will issue a Return of Merchandise Authorization (RMA) within thirty (30) calendar days after the Buyer's notice, Buyer shall package the allegedly defective Battery in its original shipping carton(s) or a functional equivalent and shall ship it to MPS at Buyer's expense.